



# Veterans Signup LLC – Capability Statement

2102 Tarragon Ln New Port Richey, FL 34655

*Our Goal: Improve the Veterans Experience*

**Veterans Signup LLC is a Service-Disabled Veteran (SDVOSB), Woman-Owned (WOSB) Small Business.**

*We offer integrated solutions to agencies, businesses, and non-profits to improve veterans products and services.*

### CORE Capabilities:

- Strategic Advisory, Training and Development
- Product Management
- Information Technology Management
- Managed Services Delivery



### STAFFING CREDENTIALS:

- Secret Clearance + Public Trust Cleared Staff
- PMP Professionals, Certified
- Professional Human Resource Professional, Certified
- Lean Six Sigma Greenbelt, Certified
- SAFe 6.0 (Scaled Agile), Certified
- Technology Business Management Council, Member

### CONTACT INFORMATION

Voice: (910) 478-8777

Email: [contact@veteranssignup.com](mailto:contact@veteranssignup.com)

Website: [www.veteranssignup.com](http://www.veteranssignup.com)

### Points of Contact:

**Candace Burgess, MBA, PMP** (Business POC) President, CEO [candace.burgess@veteranssignup.com](mailto:candace.burgess@veteranssignup.com)

**Aaron Dutton, MBA, SA** (Gov POC, pricing) Vice President, CFO [aaron.dutton@veteranssignup.com](mailto:aaron.dutton@veteranssignup.com)

### Recent Customers



Subcontractor – Alliant  
GWAC 2.0 - Technology  
Incubation Services 2.0



Dept. of Veterans Affairs;  
Alliant 2 GWAC



Non-Profit; Marketing  
Services

### REGISTERED INFORMATION:

UEIN: CPDJKCGM77D5  
CAGE: 9WCS2

### NAICS:

- 541611 – Administrative Management & General Management Consulting Services
- 541612 – Marketing Consulting Services
- 541512 – Computer Systems Design Services
- 541990 - Other Professional, Scientific, and Technical Services

See sam.gov for additional NAICS.

### FEDERAL AND STATE CERTIFICATIONS:





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## Information Technology Management

*Our product leadership focuses on veterans' needs, wants, and challenges:*

- Applications and Website Design
- Data Analytics
- Cloud Engineering and Business Intelligence
- 508 Compliance and Accessibility



## Managed Services and Delivery

*Our product leadership focuses on veterans' needs, wants, and challenges:*

- Cross-Functional Support (Communications, Finance, Project Management)
- Hardware, Software, and Storage Engineers
- Tier Desk Help
- Contact Center Representatives

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## Strategic Advisory, Training and Development

*Our advisors and technology experts focus on trends impacting veterans:*

- Customer Experience
- Digital Modernization
- Applications and Platform Services
- Veterans Business Intelligence



## Product Management, Marketing and Outreach

*Our product leadership focuses on activities that increase enrollment and engagement.*

- Vision and User Story Development
- Feedback and Group Testing
- Events Management
- Promotions and Marketplace Management



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